

# Toronto Central LHIN multi-agency Core Hospice Volunteer Training Program

## Monday March 18 - Saturday March 30, 2019

**Location:**

**Kensington Gardens Multipurpose Room – 45 Brunswick Ave, Toronto, ON**

| <b>Monday March 18, 2019</b> |  |
|------------------------------|--|
| 5:45pm                       | Welcome & Introductions - <b>ALL</b>                                       |
| 6:00pm                       | Introduction to TCLHIN multi-agency Training Program – <b>Sally/Amanda</b> |
| 6:30pm                       | “How Does It Feel?” Exercise – <b>Sally/Amanda</b>                         |
| 7:30pm                       | Break  |
| 7:45pm                       | Impact of Illness (H w Care DVD + discussion) <b>Sally/Amanda</b>          |
| 9:00pm                       | Wrap up/Evaluations  |
| 9:15pm                       | Departure  |

| <b>Wednesday March 20, 2019</b> |   |
|---------------------------------|---|
| 5:45pm                          | Intros and Recap  |
| 6:00pm                          | Role of the Volunteer and Understanding Professional Boundaries - <b>Sally/Rami</b> |
| 7:30pm                          | Break   |
| 7:45pm                          | Communication Skills - Module Review and Practice – <b>Sally/Rami</b>               |
| 9:00pm                          | Wrap up/Evaluations   |
| 9:15pm                          | Departure   |

| <b>Monday March 25, 2019</b> |   |
|------------------------------|---|
| 5:45pm                       | Intros and Recap                            |
| 6:00pm                       | Spirituality - <b>Claire Edmonds</b>        |
| 7:30pm                       | Break                                       |
| 7:45pm                       | Psychosocial Issues - <b>Claire Edmonds</b> |
| 9:00pm                       | Wrap up/Evaluations                         |
| 9:15pm                       | Departure                                   |

| <b>Wednesday March 27, 2019</b> |  |
|---------------------------------|--|
| 5:45pm                          | Intros and Recap   |
| 6:00pm                          | Ethics Issues in Hospice Care - <b>Frank Wagner</b>          |
| 7:45pm                          | Break  |
| 8:00pm                          | Impact of Illness (Video–Norah + discussion) - <b>Amanda</b> |
| 8:30pm                          | Impact of Illness - HIV 101 - <b>Amanda</b>                  |
| 9:00pm                          | Wrap up/Evaluations  |
| 9:15pm                          | Departure  |

| <b>Saturday, March 30, 2019</b> |   |
|---------------------------------|---|
| 9:00am                          | Intros and Recap  |
| 9:15am                          | Family Module Review and Practice – <b>Sally</b>        |
| 10:15am                         | Break as needed   |
| 10:25am                         | Cultural Considerations & IPAC check-ins - <b>Sally</b> |
| 11:15am                         | Mobility and Feeding - <b>Alison Corcoran</b>           |
| 12:15pm                         | Lunch   |
| 12:45pm                         | Body Mechanics - <b>Alison Corcoran</b>                 |
| 2:45pm                          | Break as needed   |
| 3:00pm                          | Grief & Bereavement <b>Rachelle Bensoussan</b>          |
| 5:00pm                          | Wrap up/Evaluations/End                                 |

**Post-training Orientation (PTO) and Policy Review to be arranged by each partner for their volunteer participants**

### HPCO ONLINE TRAINING MODULES

to be COMPLETED by:

Intro to Hospice Palliative Care – **Mar 18<sup>th</sup>**  
 Communication Skills – **Mar 20<sup>th</sup>**  
 Infection Prevention and Control – **Mar 30<sup>th</sup>**  
 Cultural Considerations – **Mar 30<sup>th</sup>**  
 Family – **Mar 30<sup>th</sup>**  
 Care for the Caregiver – **by PTO date**  
 Pain & Symptom Management - **by PTO date**  
 Understanding the Dying Process - **by PTO date**

### Legislative Requirements (HRDownloads):

*Bill 168, AODA & The Integrated Accessibility Standards*, related to AODA, according to the OHRC **to be completed by PTO date**

### Presenters:

Sally Blainey, Rami Shami, Amanda Maragos  
 Claire Edmonds  
 Frank Wagner  
 Alison Corcoran  
 Rachelle McGuire

**\*\*\*To Dos\*\*\***

**HT PTO date: Sat April 6<sup>th</sup> 9am to 5pm @ HT**  
**\*\*KH and PAC PTO dates TBC\*\***